

Agency Worker Job Description

To undertake care worker duties within a variety of placement areas including care homes, community houses, hospitals, care centers and other appropriate places.

It is required that in accordance with the client's instructions and wishes you undertake care worker duties which may include the following: assisting with personal hygiene and dressing, toileting, bathing, feeding and assistance with meals, emotional support and social support, escorting residents as required, and light domestic duties that are appropriate to the care home environment, such as help with laundry and housework.

These activities are to assist individuals with their activities of daily living within the environment in which the care takes place and will be appropriate to their health and needs status.

Main Duties

- ▶ To take instructions from the person in charge relating to the care duties to be undertaken.
- ▶ To adhere to the 'Principles of Care' of the establishment in which you are working and to work in accordance with the client policies and procedures.
- ▶ To work in a manner appropriate to health and safety legislation, taking full consideration of safety for the client/resident/patient, your fellow workers and yourself.
- ▶ To respect and adhere to the confidentiality issues that may arise during your work with clients/residents/patients and within the guidelines set out by the establishment in which you work.
- ▶ To integrate into the care team complementing the care practices of the establishment.
- ▶ To take necessary steps to report concerns you may have about the health status or other needs the resident/client/patient may have. Document concerns in line with local policy and take appropriate agreed action to ensure that these health and social needs are met.
- ▶ To work to the standards of best practice as set out by ENS Recruitment and the establishment where you are working.
- ▶ To report any concerns about care practices to the person in charge, or if necessary, ENS Recruitment.
- ▶ To respect the individuality of clients/residents/patients allowing them to make choices that support their potential to achieve levels of independence appropriate for them.
- ▶ To work in a manner that maintains the highest standards of dignity and respect for the client/patient/resident at all times.

As an agency care worker it is recognised that you may be placed into a variety of settings with a range of differing expectations from clients. It is therefore important that you are able to be flexible and adaptable whilst achieving the highest standards of practice possible.

For a successful placement for both the client and yourself it is important that your skills and past care experience are appropriate to the area into which you will be placed. You need to be aware of your limitations and clinical/community areas that are best suited to your experience.

You will be advised upon interview of the range of duties that you may consider as an agency care worker and will be given further guidance during your induction. Whilst ENS will always strive to only offer you work in appropriate areas, it is important that you check the suitability of the work being offered. You should understand what is expected of you. It is your responsibility to inform ENS if you feel a placement is inappropriate for your skills.

At times, we may ask if you are interested in undertaking new work that requires new skills. Under these circumstances, the ENS booking consultants will be required to agree this with the client, and the client will choose whether they can support you in these cases.

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Intrinsic skills for Moving and Positioning of People and Loads

1. Must be able to walk, climb stairs, stand and sit down intermittently over (longest) shift.
2. Must be able to kneel on both knees on the floor intermittently over (longest) shift.
3. Must be able to kneel on floor and go back onto heels on both legs.
4. Must be able to stand with legs wider than shoulder width.
5. Must be able to lunge to left and right.
6. Must be able to stand in a lunge position on either leg and transfer weight from back to front.
7. Must be able to adopt an intermittent static posture.
8. Must be able to on their spinal column flexion (forward), extension (upright), hyper-extension (stretch), turning from side to side, rotation, and lateral flexion (bending to side).
9. Must be able to pull, push, lift, and lower any load based on assessment.
10. Must be able to grip any load with their hands based on assessments.